

Ebooks: Opportunities & Challenges for Libraries

Ann Awakuni - MOBAC, January 2011



#### E-ink vs. LCD

E-INK:

KINDLE, KOBO, NOOK & SONY READER

NOT BACKLIT; NEED A LIGHT SOURCE

EASIER ON THE EYES

GOOD BATTERY LIFE: 2-4 WEEKS

LONGER PAGE REFRESH

LCD (TABLET):

IPAD, NOOK COLOR

BACKLIT, GLARE

HARSHER ON THE EYES

8-10 HOUR BATTERY W/ WIFI

**INSTANT PAGE TURN** 

### iPad - Apple

- 9 \$499 or \$630 for 3G
- 1.5 lbs
- Color display
- 9-inch LCD screen
- Kindle, ibooks, Nook apps
- 2-page layout
- Instant page turn



#### Kindle - Amazon

- (6 inch) wifi \$139, 3g-\$189, (9.7 inch) dx-\$379
- Weight: 8.5 oz. 18.9 oz.
- Capacity: 3,500 books
- Has an actual keyboard
- Read to me feature
- Lend to a friend feature: 2 weeks
- Whispersync: "in the cloud"
- Not compatible with Overdrive



#### Nook - Barnes & Noble

- 9 \$149 & \$249 for Nook Color
- 2 gb 8gb: 1500 6,000 books; can add up to 16 gb with microSD
- Wifi free connect to any at&t hotspot, (no 3G for Nook Color)
- Lend me" feature: 2 weeks
- Nook Color runs Android
- Overdrive compatible



### Sony ereader

- \$179-Pocket; \$229-Touch; \$249-Daily edition
- E-ink Vizplex
- Black and white
- Can be read in direct sunlight
- Reader Touch and Daily editions plays some audio

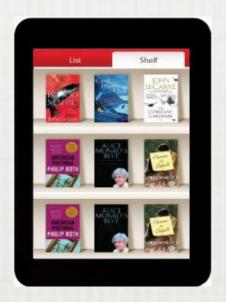


#### Other ereaders

#### Alex eReader



#### Cruz eReader



#### Kobo





Literati



Pandigital Novel



ebook, ipad, kindle, nook, public library

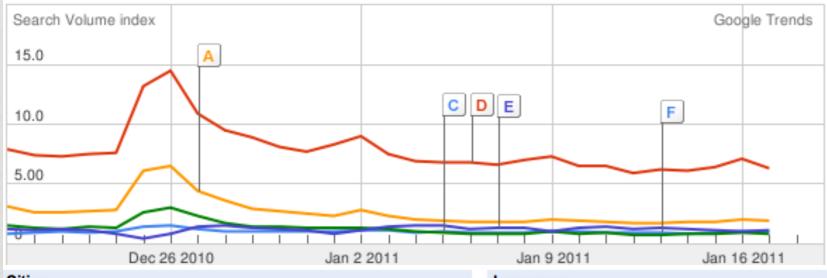
Search Ti

Tip: Use commas to compare multiple search terms.

#### Searches Websites

Scale is based on the average traffic of ebook from California in the last 30 days. Learn more

ebook = 1.00 ipad ------- 7.90 kindle ---- 2.60 nook = 1.20 public library = 1.20



#### Cities

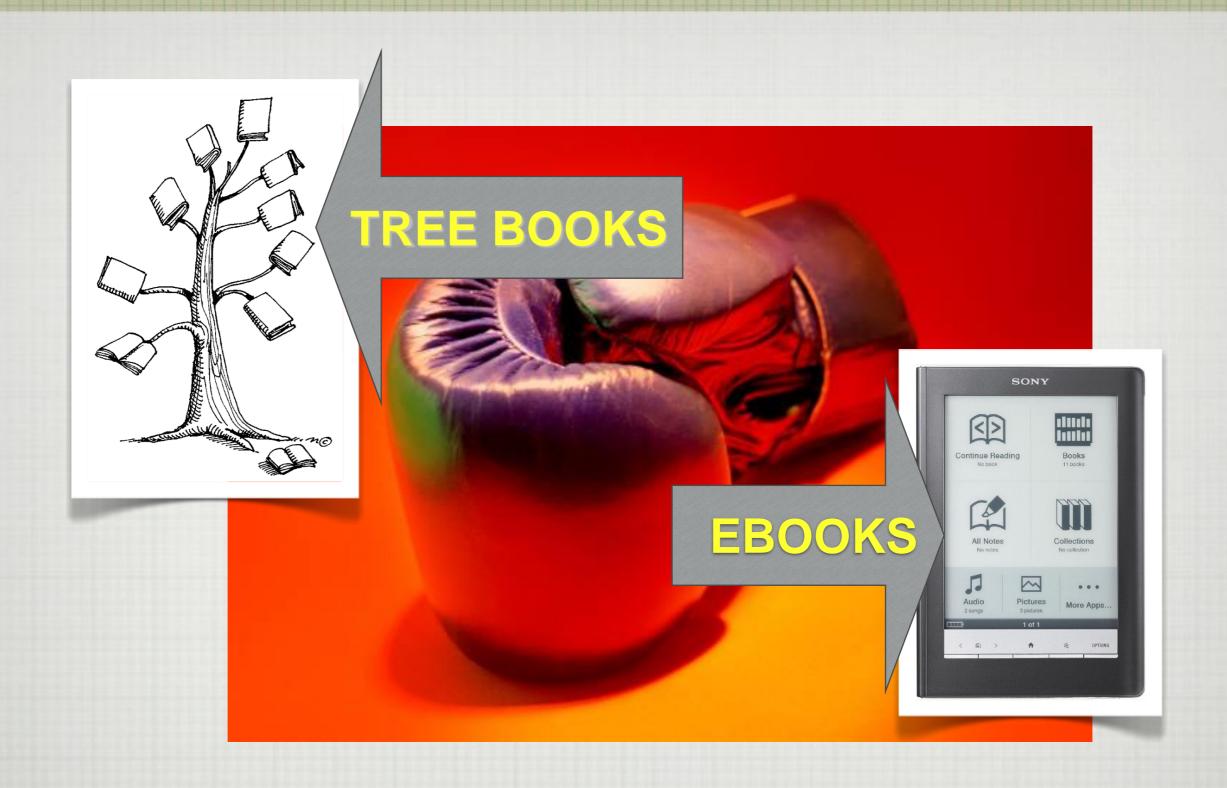
- 1. Rancho Santa Margarita, CA, USA
- Sacramento, CA, USA
- Pleasanton, CA, USA
- Santa Clara, CA, USA
- 5. San Francisco, CA, USA
- 6. San Jose, CA, USA
- 7. San Diego, CA, USA
- 8. Los Angeles, CA, USA
- 9. Irvine, CA, USA
- 10. Milpitas, CA, USA

#### Languages

- 1. Vietnamese
- 2. French
- Indonesian
- 4. German
- English
- Portuguese
- 7. Spanish

# GOOGLE

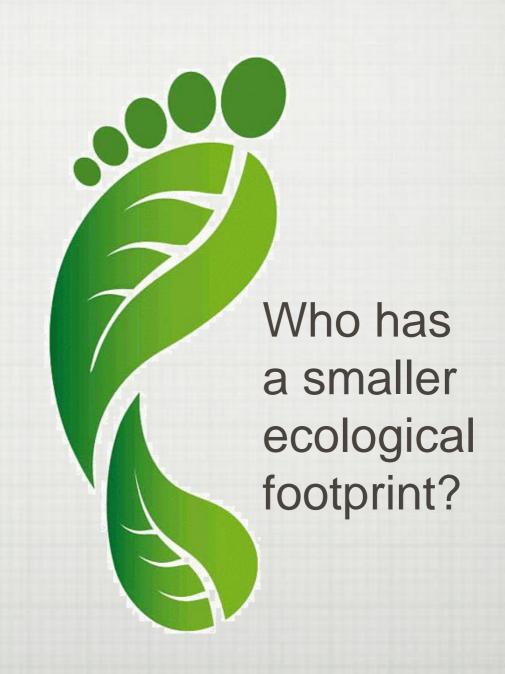
Google search traffic for: ipad, kindle, nook, ebook, public library



TREE BOOKS vs EBOOKS

### Are e-books "greener" than p-books?

- Life Cycle Assessment:
- (1) material production
- (2) product manufacturing
- (3) product distribution
- (4) product use
- (5) end-of-life management



### Pixels vs. Paper

Paper industry is the largest user of water

Life span of books vs. electronics

E-waste: Only 10% of electronics are recycled

Mixed bag

Transportation costs:
1 gallon of gas =
20 lbs. of CO2

### Carbon Footprint



#### CO2 Emissions:

- iPad Wi-Fi + 3G Model = 130 kg
   CO2
- average print book = 7.46 kg CO2
- Breakeven point: ipad becomes a more environmentally friendly option once user reads their 18th book

# User behavior is a big factor:

How many books do you read?

How long will you keep the device before switching to a new one?

Will you recycle the device?

### Libraries lending ereaders

Library	Kindle	Kobo	Nook	Sony
Frank L. Weyenberg Library, WI				
Glencoe Public Library, IL				
Manchester Public Library, MA				
Howe Public Library, NH				
Palm Harbor Library, FL	<u>i</u>			
Perrot Memorial Library, CT	<u>i</u>			
Rancho Mirage Public Library, CA	<u>i</u>			
Reedsburg Public Library, WI	<u>i</u>			
San Diego Co. Library, CA				
San Diego Public Library, CA				<u>i</u>
Skokie Public Library, IL				<u>i</u>
Sparta Public Library, NJ				<u>i</u>
Whitman Public Library, MA	<u>i</u>			<u>i</u>
Wilmington Public Library, MA	<u>i</u>			<u>i</u>

### Lending Kindles: Howe Public Library, NH

- Howe Library
- Kindle Borrowing Agreement
- You are responsible for damage, loss or theft of the Kindle while it is checked out to you.
- You will be responsible for the entire replacement cost of the Kindle (\$360.00) as well as a packaging and processing fee (\$\_\_\_\_) for a total of \$\_\_\_\_.
- Do not leave the Kindle unattended when it is checked out to you. Use of the Kindle is restricted to the content installed. Downloading additional content is not permitted. You must be 18 years old or older in order to borrow this item.

Print name	Phone #		
Signature	 Date		





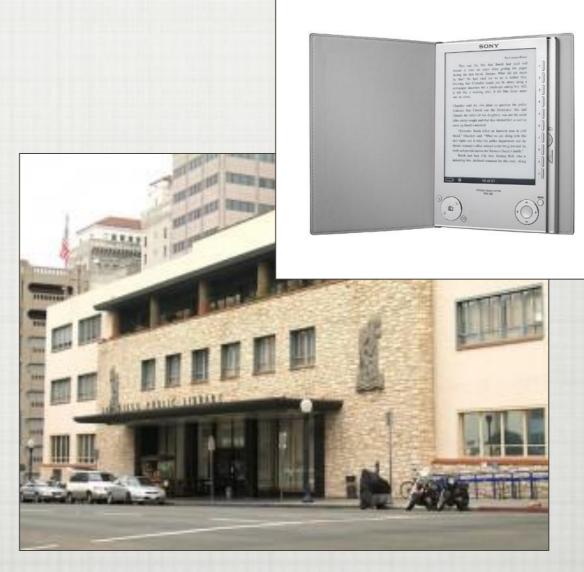
### Legal issues?

AMAZON'S TERMS OF USE: "...you may not sell, rent, lease, distribute, broadcast, sublicense or otherwise assign any rights to the Digital Content or any portion of it to any third party...."

- Amazon spokesman Drew Herdener told Library Journal that loaning a Kindle without content is okay but sharing a preloaded device "with a wide group of people would not be in line with the terms of use."
- We do not publicly discuss individual enforcement situations."
- Several libraries say that Amazon told them it's okay.

#### Lending Sony eReaders: San Diego Public Library

- Currently loan a dozen Sony eReaders at 5 different libraries
- 21-day check-out
- Must have a library card
   & photo ID
- Received a grant from Sony to increase their ebook collection



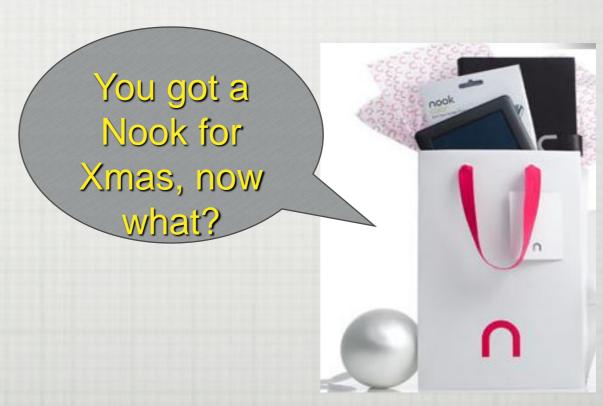
SDPL Central Library

# What are libraries doing? ereader survey

- Loan periods: 2 hours to 3 weeks
- Age restriction: must be 18 years old to check out
- Funding: Friends of the library, grants
- Storage: Kept in a glass display case when not in use
- Majority of devices are preloaded
- Sharing titles: Kindle-6 devices per title; Sony-5 devices
- Unauthorized purchases are prevented by using gift cards or deregistering the account

#### Ideas

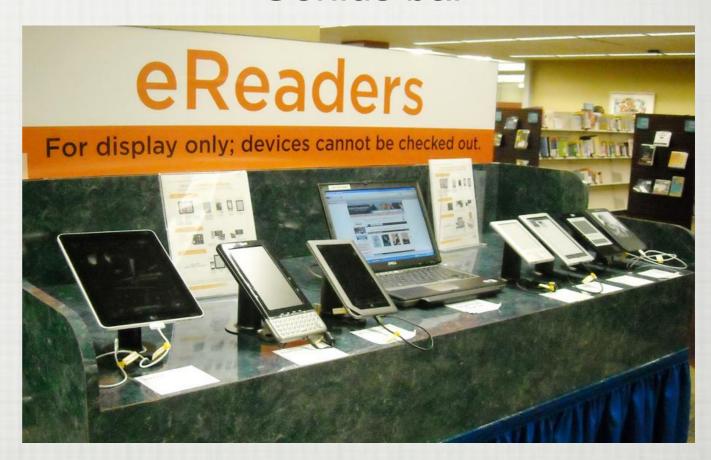
- Perrot Memorial Library has a Kindle loaded with 10 newspapers that stays in the library.
- Mystery Kindle, Romance Kindle "If you like this, read this..."
- eBook readers for homebound patrons
- Technology petting zoo
- Rapid ILL
- Partner with academic depts.



### Columbus Metropolitan Library

- Nook, Kindle, Literati,
   Ipad, Kobo, and Sony
   e-readers
- Located next to reference desk.
- Not a download station; used to demo Overdrive and allow "customers to handle and compare some of the more popular devices"

"Genius bar"



Installed 12/27/10

### Santa Barbara Public Library

- Sony Reader
   Library Program
- Library staff
   received a 2-hour
   training session
   and 4 eReaders

Downloadable

Read eBooks on your computer

or transfer them
to an eReader

eBooks

eBooks

Learn how to browse, check out, and download OverDrive eBooks to your home computer, & how to transfer eBooks to your eReader. Computer experience required. Laptops and eReaders provided. One hour long. 10 person limit, RSVP.

CENTRAL - Thurs Sept 2nd @ 10:30 am

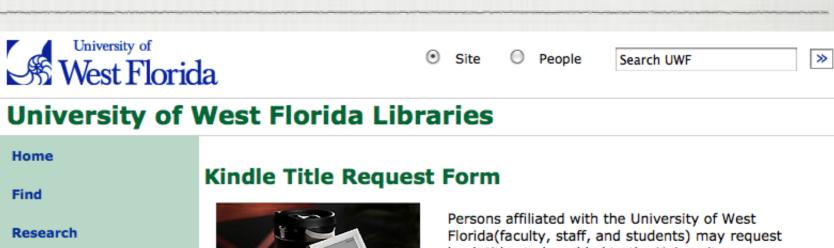
### What are schools doing?

- Univ. of West Florida
- Oregon State
  Univ.

Services

**About** 

- Suffolk Univ.(Boston)
- Texas A&M
  Univ.





Persons affiliated with the University of West Florida(faculty, staff, and students) may request book titles to be added to the University Libraries' Kindles. The library staff will attempt to fill your request and contact you when the title is available on a Kindle for checkout.

All available titles for the Kindle can be browsed/searched through Amazon. There is currently a \$20.00 price cap for Kindle books.

Contact Information:	
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First and Last Na	me:	
E-mail Address:		
Telephone:		

#### Requested Book Title Information:

Title:		
Link t	o Title on Amazon.com :	

(To help us locate the exact title please copy the URL Link from Amazon.com into the box above)

#### What are schools doing? cont.

#### THE NCSU LIBRARIES

ASK US | MY ACCOUNT | HOURS | FAQ | CHAT NOW!



FIND

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**SERVICES** 

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Search books, articles, journals, & library website

Search

#### eBook Reader Lending

The NCSU Libraries offers Amazon Kindle and Sony eBook readers for check out to NCSU students, faculty, and staff. Both have the same E Ink "Electronic Paper" reading screens and come with protective covers and USB cables. Each holds holds a library of over 100 titles in their memory.

eBook readers loan to NCSU students, staff, and faculty. The loan period is one week with no renewals. Overdue charges accrue at the rate of \$10.00 per day.



#### Online Waiting List

#### **Amazon Kindle**

Amazon Kindle 1, Kindle 2 and Kindle DX eBook readers are available for a user-selected popular reading collection. Features and specifications for the Amazon Kindle 1, Kindle 2 and Kindle DX can be found here.

#### Kindle Titles Available

One of the Kindle DX readers (#36) is a 4 hour loan news reader updated daily with TIME, Newsweek, The News & Observer, The New York Times, and Wall Street Journal. Pick up the Newsreader Kindle at the D. H. Hill Library Circulation Desk.

#### Sony Reader

Two Sony Readers are available for borrowing. Each contains 100 classic titles.

To see the titles available, display the Table of Contents in the catalog records:

- Sony Portable E-Book Reader 1
- Sony Portable E-Book Reader 2

Features and specifications for the Sony Reader can be found here.





### Kindles @ The Unquiet Library

http://theunquietlibrary.libguides.com/kindles



Videos:

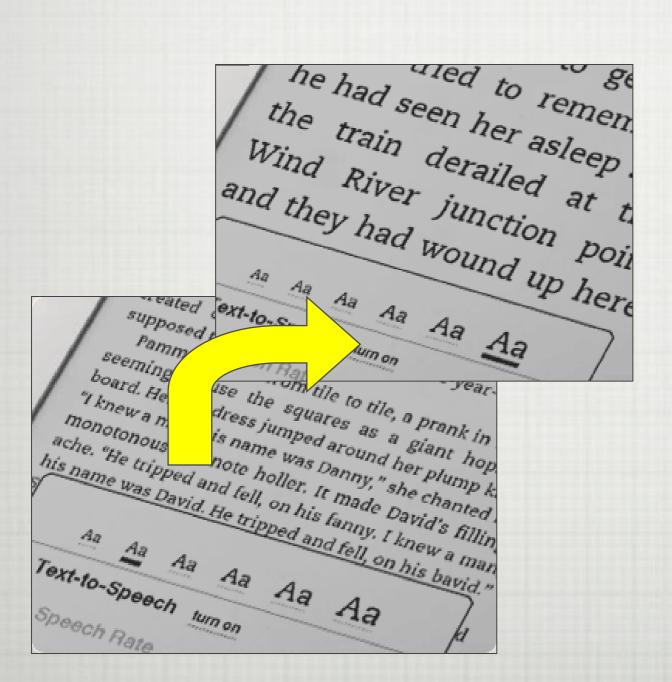
- How to catalog a Kindle
- Student opinions on Kindle reading experience
- Creekside
   High Canton,
   GA

#### How to cite a Kindle

- Stephen, Levitt D. Freakonomics. Rev. and Expanded ed. New York: Harper Collins, 2006. Kindle file.
- Gladwell, M. (2008). Outliers: The story of success [Kindle DX version]. Retrieved from Amazon.com.

• One of the author's main points is that "people don't rise from nothing" (Gladwell, 2008, Chapter 1, Section 2, para. 5).

### Accessibility



- Kindle 3 has some of the best accessibility features:
- "Read to me" option: personal docs, blogs, books, (publishers have to enable TTS)
- Voice Guide will read menus and book descriptions
- Every book can be a largetype book; Supersize fonts 40 pt.
- Full image zoom

### eBook aggregators

- ⊕ ebook library
- Igroup

- Overdrive
- Safari
- SwetsWise

## EBOOK SURVEY (PLA & ULC): (41 AMERICAN LIBRARIES)

- 90% use Overdrive
- 12% use Ingram

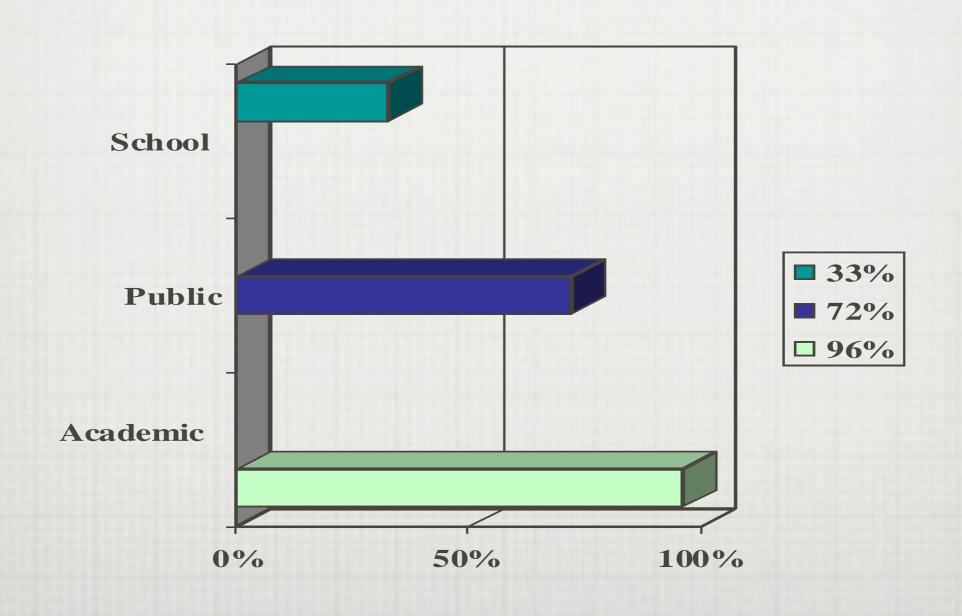
#### Check-out limits:

- 43% 5-10 eDownloads
- 36% 10+ eDownloads

#### Inhouse downloads?

- 46% No
- 34% Yes, download station
- 19% Considering inhouse downloads

#### Who has ebooks?

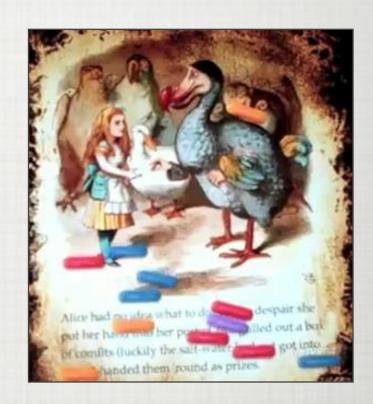


#### **Ebook formats**

- EPUB International Digital Publishing Forum's (IDPF) digital publication standard for ebooks
  - Reflowable text means that you can change the font and size of the text, and the text will automatically rewrap to fit the display. This is the ideal format for small screens.
  - Ability to embed content such as a Flash video inside of an eBook
- PDF Portable Document Format
  - Preserves layout of the original document. Ideal for complex or imageheavy documents such as graphic novels.
  - Text does not always reflow accurately, resulting in words split up randomly due to line or page breaks.

### Implications for libraries

- Reading mashups the value added experience
- "Haiku culture" changing reading habits
- A new information literacy helping the have nots
   & keeping up with the haves
- More people will become format agnostic or prefer electronic over print
- Increasing demand for convenience, self-service
- Direct to mobile



Alice on the ipad

### Blio, Copia & Vook

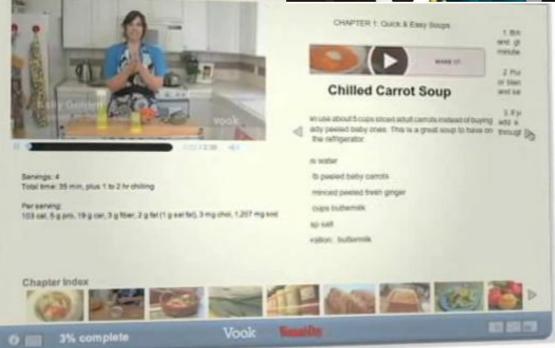


Blio is FREE eReader software that presents eBooks like you've never seen them before!

The FREE Blio eReader software is the new touchstone for the presentation of electron books & magazines. Stunning, full-color pages come alive in brilliant 3D. Even image-rich bool are now at your digital fingertips — because Blio preserves a book's original layout, fonts, and graphics.

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### Share passages on facebook

#### **Update Your Status**

Up all night with a book you can't put down? Update your reading status with friends - all right from the page you're reading. NOOKcolor lets you connect directly to Facebook® and Twitter® so you can stay connected while you read.

"I need to see you," the caller insisted. "I'll pay you well." Now Langdon was getting mad. "I'm sorry, but I really-" "If you leave immediately, you can be here bytantly, he put on his robe and went downstairs. Rober Langdon wandered barefoot through his deserte Share With Contact sachusetts Victorian home and nursed his ritual nia remedy-a mug of steaming Nestle's Quik, Th moon filtered through the bay windows and pla Share Via Facebook the oriental carpets. Langdon's colleagues ofter that his place looked more like an anthre museum than a home. His shelves were packed w Share Via Twitter ligious artifacts from around the world-an ekuah Ghana, a gold cross from Spain, a cycladic idol from Aegean, and even a rare woven boccus from Borneo, a young warrior's symbol of perpetual youth.



#### Share Passages or Recommend Books

From laugh-out-loud chick lit to a moving memoir, sometimes what you read is just so interesting, you can't wait to communicate your thoughts. With just a few taps, NOOKcolor lets you share passages via Facebook®, Twitter® or your existing Google® contacts, all right from your NOOKcolor.

#### Resources

- eBook readers in libraries Facebook group
- COSLA ebook feasibility study for public libraries
- The Unquiet Library
- Edukindle
- Good ereader
- No Shelf Required
- Teleread



### Special thanks to:

Thank you to the following individuals for sharing the results of their separate **ereaders in libraries** surveys:

Crista Cannariato, Yolo County Library

Sian Waterfield, Cambridge Library - Ontario

### Image credits

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